

PeriData.Net[®] for Quality Reporting

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Disclosures

- Notice of requirements for successful completion
 - Registrants must attend the full session and complete the evaluation to receive continuing education credit
- Conflicts of interest
 - Kathy Kostrivas: None reported
 - Lisa Lokken: None reported
 - Bonnie Teuteberg: None reported
- Sponsorship or commercial support
 - None

Before we begin

- Listen-only mode
- Questions – please ask, please answer!
 - Raise your hand
 - Type into the Question Pane
 - Out of time? Email wapc@perinatalweb.org
- Technical problems: Email Barb Wienholtz at wienholtz@perinatalweb.org or call at 608-285-5858, ext. 201

Objectives

- At the conclusion of the session, participants will be able to:
 - Identify at least one example each of how data retrieved from PeriData.Net[®] can be leveraged for hospital/system improvement and for community improvement.
 - Describe at least two ways in which data retrieved from PeriData.Net[®] can be used on its own or in conjunction with other data sources for quality and outcome improvement.
 - Name at least one example of how they will be able to use data retrieved from PeriData.Net[®] for quality improvement within their own setting.

Every Day Internal Data

- Standard reports – counts
- Patient level reports
 - “True up” data from various sources
 - PeriData.Net®
 - Coding/billing
 - Useful prior to reporting out publicly
- Provider “pay-for-performance”
- Answering specific internal quality questions

Community Improvement

PeriData.Net[®] can be leveraged for improvements within the community

- What if private and public entities came together and used data from PeriData.Net[®] to make improvements in the community?
- PeriData.Net[®] contains data useful to many organizations outside of the hospital setting

What is Community Partnership for Children?

The Community Partnership for Children (CPC) is a prevention-focused early childhood initiative that brings together many cross-sector partners. Its vision is that all Brown County children will be safe, healthy and ready for kindergarten.

What is Community Partnership for Children?

- **Identifies family needs**
 - Prenatally
 - At the hospital
 - Encourage agency collaboration
 - Raise community support
 - Create a prevention-based system of support

What is Community Partnership for Children?

CPC Gateway services include Welcome Baby Visits prenatally and at the hospital, in-home visits, parent education classes and structured playgroups, and coordinated referrals to the full spectrum of community resources.

What kind of data from PeriData.Net[®] can be used in a community initiative?

Using a custom report, 25 elements are collected

How can a community organization use data from several (competing) hospitals in a community report?

- Use same custom report
- Data sent to community agency monthly
- De-identified data
- Combined for greater good
- Information on ethnicity, age, employment, educational level, tobacco use, etc. . .
- Helps to focus efforts, needs

How effective is using data from collaborating hospitals in a community program?

- Hundreds of high-risk children and their families are being served via CPC Gateway Services

99% CPC-enrolled households no substantial reports of child abuse or neglect

98% CPC-enrolled families linked to primary care provider

93% CPC-enrolled children socially and emotionally ready for kindergarten

Road Map to Quality—after the mining

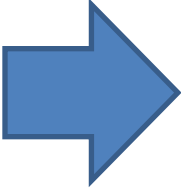
- Identify trends & patterns
- Benchmark
- Identify gaps/best practice
- Share with stakeholders
- Develop plan of action
- Hold team accountable

Trends & Patterns—Preparing for Summit

- Data collection
 - PeriData—provider reports
 - NPIC
 - Patient Satisfaction
 - Vermont Oxford Network
- Nursing Leadership did medical record review for “drill down”

Benchmarking

- Found national benchmarks
 - State CheckPoint Averages
 - NPIC Regional Perinatal Center Comparisons
 - WHO—Baby Friendly
 - Healthy People 2020
 - Vermont Oxford Network

Gaps in Practice  Best Practice

- Literature search & EBP

Sharing the Information

- Prep before the 4 hr. event
 - Information “packets” provided electronically
 - Encouraged participation from all provider types and practices
 - Table leaders were content experts on topics of “opportunity”
 - All data collated and put into presentation identifying best practice, areas of opportunity based on national standards

Sharing the Information

Summit agenda:

- Presentation of data (1 hour)
- WHA Pay for Performance Presentation (30 min)
- Table discussions (each participant attended 2)
 - Discussion questions with team
 - Recommendations for improvement
- Improvement plan (nominal voting)

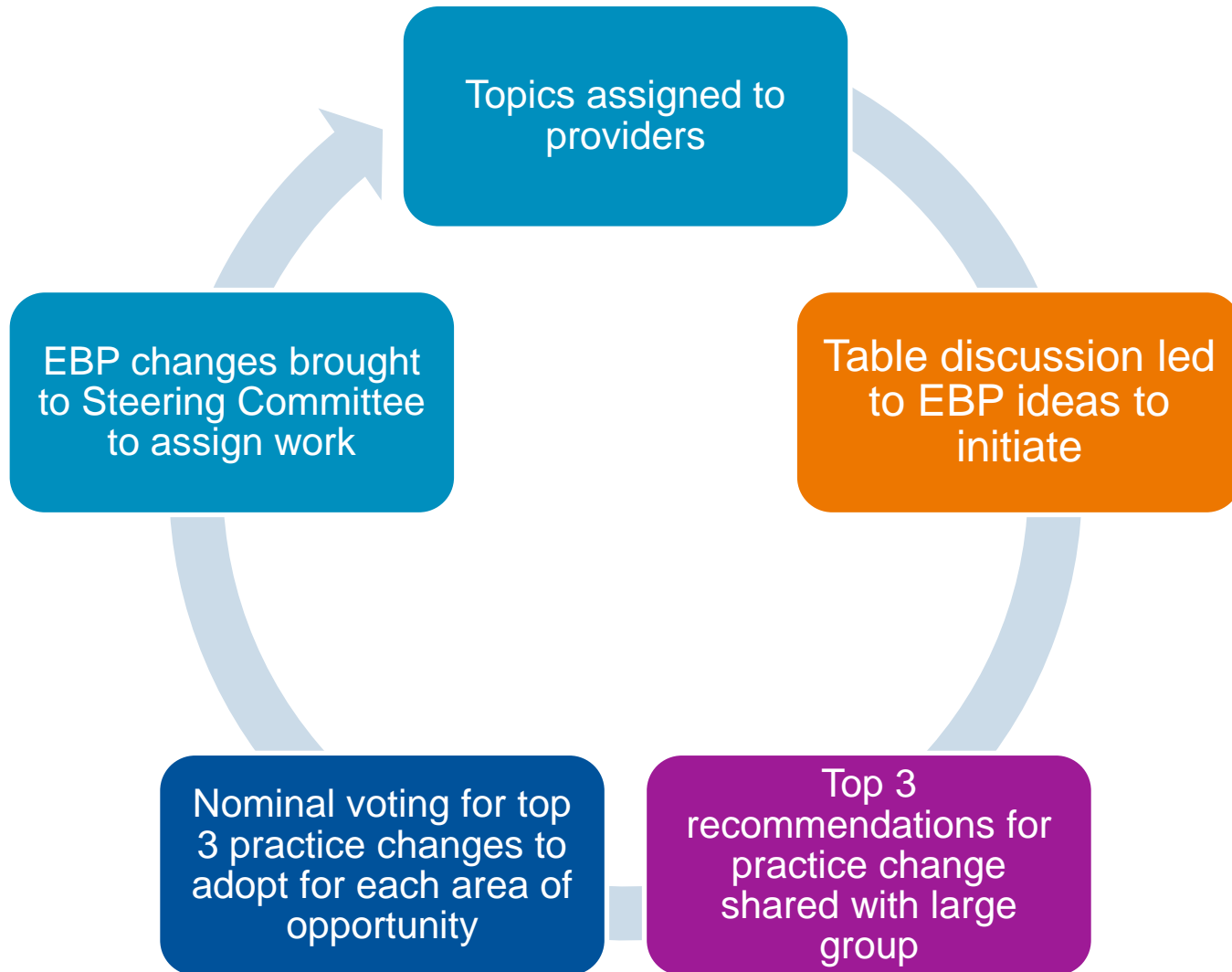
Data Presentation

- Maternal delivery data
- Newborn delivery data
- Vermont Oxford NICU data
- Patient satisfaction—NICU, L&D, Mom-Baby

Table Discussions

- Care of the hypertensive OB patient
- Post-partum readmissions
- Newborn adverse outcomes
- Post partum hemorrhage

Develop plan of action



Holding team accountable

- Practice change suggestions brought to Steering Committee
- Assigned protocol/practice change work to work teams; report back to Steering Committee each month
- Roll out protocols/order sets to hardwire practice
- Quarterly review of data with Steering Committee

Your Turn...

- Group Discussion
 - What's happening at your site?
 - What ideas does this generate for you within your own setting?

Presenter Contact Information

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- Lisa Lokken, MSN, RNC-OB, C-EFM, CNS-BC
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Future Webinar

- **PeriData.Net[®]--Advanced Reporting**
July 22, 2015
10:00 - 11:00 a.m.